DawgCheck Messaging Templates to Students

Last updated: 9/10/2020

The following six messages can be generated based on how a student responds to the “Check for Symptoms and Report Exposure” tool:

- Seek Emergency Care Message
- Monitor and Report Message
- Quarantine Message
- Get Tested Message
- Report Your Results Message
- Negative Test, Isolate Message
- Survey Link to Report a Test, Isolate Message

The following message is generated when a student completes the “Report a Positive COVID-19 Test” tool.

- Completion Message
<table>
<thead>
<tr>
<th><strong>Seek Emergency Care Message</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><em>Sent when severe symptoms are reported. This ends the survey.</em></td>
</tr>
</tbody>
</table>

Based on your response, it is recommended that you **immediately** seek emergency care.

Please visit the UHC website for information about emergencies and after hours care: [https://www.uhs.uga.edu/info/emergencies](https://www.uhs.uga.edu/info/emergencies).
Monitor and Report Message
Sent when no exposure and no symptoms are reported.

Thank you. You may come to campus. Please continue to monitor your personal situation, take the Check for Symptoms tool daily, and report any new symptoms.

Be sure to wear a face covering when in public, practice social distancing, and practice good hygiene.

If you have no symptoms and would like to get screened for COVID-19, you may do so by scheduling a time for surveillance testing at the Legion Field COVID-19 Testing Site: https://clia.vetview.vet.uga.edu/.

If you become sick, please schedule an appointment with your UHC Primary Care Provider by calling 706-542-1162 (Monday-Friday, 8 a.m.-5 p.m). Please DO NOT walk-in.

Any member of the community can call the Northeast District Screening Hotline at 706-340-0996 for an appointment at the GDPH’s fixed testing site located at 1030 Mitchell Bridge Road.

If you are not in the Athens-Clarke county area you may find the location of the Department of Public Health nearest to you here: https://dph.georgia.gov/covid-19-testingdirect-patient-lines.

Additional Information
For more information about DawgCheck, visit https://dawgcheck.uga.edu/support.

For the most up-to-date information and resources on COVID-19, visit https://coronavirus.uga.edu.
Quarantine Message

_Sent if the student indicates that they have been in close contact with someone who has tested positive (exposure)._ 

Do not come to campus unless for health care or to remain in your residence. You have indicated that you have been exposed to COVID-19 and must quarantine yourself for 14 days from your last exposure. Limit your activity, stay distanced and masked, avoid those at higher risk for getting very sick from COVID-19, and closely monitor your symptoms.

This information has been shared with Student Care and Outreach. If you need assistance (including contacting your faculty and coordinating other necessities), please do not hesitate to contact their office at sco@uga.edu.

You do not need to continue reporting this information through DawgCheck on daily basis. As you are preparing to return to campus at the end of your 14-day quarantine period, you are encouraged to begin using DawgCheck again.

You can use the COVID-19 Calculator available on the DawgCheck website to determine how long you will need to quarantine and when you can return to normal activities: [https://dawgcheck.uga.edu/covid19-calculator/](https://dawgcheck.uga.edu/covid19-calculator/).

Testing

You do NOT need to be tested in order to complete your quarantine, but, as a close contact with NO symptoms the CDC recommends you get tested, if available, to determine if you are or have become infectious. This can be done at the Legion Field COVID-19 Testing Site or at the UHC.

If you develop or are currently experiencing symptoms, please schedule an appointment with your UHC Primary Care Provider by calling 706-542-1162 (Monday-Friday, 8 a.m.-5 p.m.). DO NOT walk-in and do NOT schedule testing at the Legion Field COVID-19 Testing site if you are sick. The UHC will discuss the best testing options for your circumstance with you.

Results

While awaiting results, remain in quarantine. If the results are negative, you are not infectious but must continue with the full 14 days of your quarantine to ensure you have allowed the full period of incubation to expire.

If at any time your test results are positive you are infectious and you must isolate for 10 days after onset of symptoms, or the date of the test if you have no symptoms. You are required to report a positive COVID-19 test result at [https://dawgcheck.uga.edu](https://dawgcheck.uga.edu).

Additional resources

Any member of the community can call the Northeast District Screening Hotline at 706-340-0996 for an appointment at the GDPH’s fixed testing site located at 1030 Mitchell Bridge Road.
If you are not in the Athens-Clarke County area you may find the location of the Department of Public Health nearest to you here: https://dph.georgia.gov/covid-19-testingdirect-patient-lines.

**Return**
You may return to campus when the 14-day period is complete, and no symptoms have developed in that time.

**Additional Information**
For more information about DawgCheck, visit https://dawgcheck.uga.edu/support.

For the most up-to-date information and resources on COVID-19, visit https://coronavirus.uga.edu.
Get Tested Message
Sent if symptoms are reported and the student indicates that they have not been tested.

Please schedule an appointment with your UHC Primary Care Provider by calling 706-542-1162 (Monday-Friday, 8 a.m.-5 p.m) to arrange testing. Please DO NOT walk-in.

Please isolate until you have been tested and receive your test results.

This information has been shared with Student Care and Outreach. If you need assistance (including contacting your faculty and coordinating other necessities), please do not hesitate to contact their office at sco@uga.edu.

You do not need to continue reporting this information through DawgCheck on daily basis. As you are preparing to return to campus, you are encouraged to begin using DawgCheck again.

You can use the COVID-19 Calculator available on the DawgCheck website to determine how long you will need to isolate and when you can return to normal activities: https://dawgcheck.uga.edu/covid19-calculator/.

Results
While awaiting results, remain in isolation.

If your result is negative, please isolate yourself and do not come to campus until you have consulted with your UHC Primary Care Provider.

If your test is positive you must remain in isolation until 10 days have passed since onset of symptoms and 24 hours have elapsed without a fever and without the use of medication.

You are required to report a positive COVID-19 test result at https://dawgcheck.uga.edu.

Additional Resources
Any member of the community can call the Northeast District Screening Hotline at 706-340-0996 for an appointment at the GDPH’s fixed testing site located at 1030 Mitchell Bridge Road.

If you are not in the Athens-Clarke County area you may find the location of the Department of Public Health nearest to you here: https://dph.georgia.gov/covid-19-testingdirect-patient-lines.

Additional Information
For more information about DawgCheck, visit https://dawgcheck.uga.edu/support.

For the most up-to-date information and resources on COVID-19, visit https://coronavirus.uga.edu.
**Report Your Results Message**  
*Sent if symptoms are reported and the student indicates that they have been tested and they are waiting on their test results.*

Please remain in isolation until you receive your test results before coming to campus unless for health care or to remain in your residence.

This information has been shared with Student Care and Outreach. If you need assistance (including contacting your faculty and coordinating other necessities), please do not hesitate to contact their office at sco@uga.edu.

If your test is positive, you must remain in isolation until 10 days have passed since onset of symptoms and 24 hours have elapsed without a fever and without the use of medication.

You are required to report a positive COVID-19 test result at https://dawgcheck.uga.edu.

If your result is negative, please isolate yourself and do not come to campus until you have consulted with your UHC Primary Care Provider.

You do not need to continue reporting this information through DawgCheck on a daily basis. As you are preparing to return to campus, you are encouraged to begin using DawgCheck again.

You can use the COVID-19 Calculator available on the DawgCheck website to determine how long you will need to isolate and when you can return to normal activities: https://dawgcheck.uga.edu/covid19-calculator/.

**Additional Information**  
For more information about DawgCheck, visit https://dawgcheck.uga.edu/support.

For the most up-to-date information and resources on COVID-19, visit https://coronavirus.uga.edu.
**Negative Test, Isolate Message**  
*Sent if symptoms are reported and the student indicates that they have been tested and the result was negative.*

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<th>Please contact your UHC Primary Care Provider by calling 706-542-1162 (Monday-Friday, 8 a.m.-5 p.m).</th>
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<td>Though your test result was negative, please isolate yourself and do not come to campus until you have consulted with your UHC Primary Care Provider.</td>
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<td>This information has been shared with Student Care and Outreach. If you need assistance (including contacting your faculty and coordinating other necessities), please do not hesitate to contact their office at <a href="mailto:sco@uga.edu">sco@uga.edu</a>.</td>
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**Survey Link to Report a Test, Isolate Message**  
*Sent if symptoms are reported and the student indicates that they have been tested and the result was positive.*

You have indicated that you have tested positive for COVID-19. You are required to report this information here: [https://dawgcheck.uga.edu](https://dawgcheck.uga.edu).

Failure to do so may result in disciplinary action.

If you selected this option in error, please restart the Check for Symptoms tool.

**Additional Information**
For more information about DawgCheck, visit [https://dawgcheck.uga.edu/support](https://dawgcheck.uga.edu/support).

For the most up-to-date information and resources on COVID-19, visit [https://coronavirus.uga.edu](https://coronavirus.uga.edu).
**Completion Message**
*Sent when a positive COVID-19 test is reported.*

Thank you for completing DawgCheck and doing your part to support the health of the UGA community. Please know that the University of Georgia values and cares for you, and that we will do our utmost to support you.

Do not come to campus, but remain in isolation until 10 days have passed since onset of symptoms and 24 hours have elapsed without a fever without the use of medication. If you have no symptoms, remain in isolation for 10 days from the date of the test.

Someone from Student Care and Outreach will be in touch with you regarding contacting your faculty and coordinating other necessities. In the meantime, if you need assistance, please do not hesitate to contact their office at sco@uga.edu. If you are also a student employee with the University, your primary supervisor has also been alerted.

You do not need to continue reporting this information through DawgCheck on daily basis. As you are preparing to return to campus at the end of your 10-day isolation period, you are encouraged to begin using DawgCheck again.

You can use the COVID-19 Calculator available on the DawgCheck website to determine how long you will need to isolate and when you can return to normal activities: [https://dawgcheck.uga.edu/covid19-calculator/](https://dawgcheck.uga.edu/covid19-calculator/).

Lastly, a UGA case identifying team member and/or a Georgia Department of Public Health contact tracer may also be in touch with you to complete contact tracing based on your responses. Please respond to their calls as the information that you share will be confidential, is time sensitive, and will contribute greatly to the safety of the community. In the meantime, we encourage you to notify anyone who you’ve had close contact with in the period of time from the present to 48-72 hours prior to onset of your symptoms (or your test date if none) in order to help limit the spread as much as possible.

Please take care and we look forward to your safe return to campus.

**Additional Information**
For more information about DawgCheck, visit [https://dawgcheck.uga.edu/support](https://dawgcheck.uga.edu/support).

For the most up-to-date information and resources on COVID-19, visit [https://coronavirus.uga.edu](https://coronavirus.uga.edu).